Rugged Mobile Computer with 1D/2D Imager

User’s Manual
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Conventions

This manual uses the following conventions:

"PDA", "mobile computer", "device" and "Memor 10" refer to the Memor 10.

"Dock" and "Single Dock" refer to the Memor 10 Single Slot Dock.

The label artworks may be only a draft. Refer to the product labels for more precise information.
Product Presentation

The Memor 10 PDA incorporates the latest smartphone technologies and the user friendly experience of Android™ in a slim and compact design, combined with high performance 1D/2D bar code scanning and industrial robustness for almost any indoor or outdoor environment.

The Memor 10 is powered by a superior octa-core platform clocked at 2 GHz for top performance with the most demanding applications, and features Android 8.1 (Oreo) with Google Mobile Services (GMS).

Moreover, it is one of the first rugged mobile computers to be validated by Google for the ‘Android Enterprise Recommended’ program for rugged devices.

The Memor 10 incorporates Datalogic’s industry-first wireless charging system for ultra-reliable contactless charging, thus eliminating the need for cleaning contacts on the device and docks. In addition, it offers a 1-piece swappable battery for the best operational advantage.

The Memor 10 leverages a complete set of embedded wireless technologies for both indoor and outdoor applications: dual band Wi-Fi including the latest 802.11ac standard, Bluetooth® v4.2 with BLE for fast and ultralow power connections, NFC for easy pairing, and particularly the cellular area voice and data connectivity, already leveraging the next generation of LTE-Advanced/4G+.

Features

- Ultra-Ergonomic, compact and robust
- 5 inch capacitive multi-touch HD display with Dragontrail™ hardened glass
- Android 8.1 (Oreo) with Google Mobile Services
• Wireless charging eliminates all contacts on the device and cradle
• Ruggedized with drop resistance to 1.5m / 5ft to concrete and IP65 sealing
• Dual band Wi-Fi including the latest 802.11ac standard and 802.11r/k for fast roaming
• Full suite of cellular connectivity for voice and data, featuring LTE-Advanced/4G+
• Assisted GPS for location based apps
• Bluetooth v4.2 short range wireless technology
• NFC for proximity communications
• Advanced 2D ultra-slim imager with Datalogic’s patented ‘Green Spot’ technology for visual good-read feedback
• Datalogic’s SoftSpot™ technology for innovative triggering through the touch display
• Chemical resistant plastics / enclosure designed to withstand daily cleaning with harsh disinfectant solutions
• EASEOFMFCARE Service Plans offer a wide range of service options to protect your investment, ensuring maximum productivity and ROI.
Available Models

The Memor 10 is available in different models depending on the features it is equipped with. All options are listed below:

**Americas Models**

- **944350004** Memor 10 Full Touch PDA, NA, Wi-Fi + LTE, Ultra-slim 2D Imager w Green Spot, Android v8.1 with GMS, Black Color.
- **944350005** Memor 10 HC Full Touch PDA, NA, Wi-Fi + LTE, Ultra-slim 2D Imager w Green Spot, Android v8.1 with GMS, White Color.
- **944350006** Memor 10 Full Touch PDA, NA, Wi-Fi + LTE, Ultra-slim 2D Imager w Green Spot, Android v8.1 No GMS, Black Color.
- **944350015** Memor 10 Full Touch PDA, NA, Wi-Fi + LTE, Ultra-slim MP 2D Imager w Green Spot, Android v8.1 with GMS, Black Color.
- **944350022** Memor 10 HC Full Touch PDA, NA, Wi-Fi + LTE, Ultra-slim MP 2D Imager w Green Spot, Android v8.1 with GMS, White Color.

**EMEA and Row Models**

- **944350001** Memor 10 Full Touch PDA, EMEA + ROW, Wi-Fi + LTE, Ultra-slim 2D Imager w Green Spot, Android v8.1 with GMS, Black Color.
- **944350002** Memor 10 HC Full Touch PDA, EMEA + ROW, Wi-Fi + LTE, Ultra-slim 2D Imager w Green Spot, Android v8.1 with GMS, White Color.
• 944350003 Memor 10 Full Touch PDA, EMEA + ROW, Wi-Fi + LTE, Ultra-slim 2D Imager w Green Spot, Android v8.1 No GMS, Black Color.

• 944350014 Memor 10 Full Touch PDA, EMEA + ROW, Wi-Fi + LTE, Ultra-slim MP 2D Imager w Green Spot, Android v8.1 with GMS, Black Color.

• 944350020 Memor 10 Full Touch PDA, EMEA + ROW, Wi-Fi + LTE, Ultra-slim MP 2D Imager w Green Spot, Android v8.1 No GMS, Black Color.

• 944350021 Memor 10 HC Full Touch PDA, EMEA + ROW, Wi-Fi + LTE, Ultra-slim MP 2D Imager w Green Spot, Android v8.1 w/ GMS, White Color.

For further details about the Memor 10 models refer to the web site: http://www.datalogic.com.

For further information regarding Android refer to the website: www.android.com.
Out of the Box

The Memor 10 package contains:

- Memor 10 PDA
- Rechargeable one-piece battery pack
- Handstrap (standard models)
- Handstrap in cleanable version for Healthcare (Healthcare models)
- USB Type-C cable
- Quick Start Guide
- Safety & Regulatory Addendum
- End User License Agreement (EULA) Sheet

Remove all the components from their packaging; check their integrity and compare them with all the packing documents.

Keep the original packaging for use when sending products to the technical assistance center. Damage caused by improper packaging is not covered under the warranty.
General View

Front View

- Charging LED
- Good Read Indicator
- Touch Panel Display
- Back
- Home
- Recent
Introduction

**Back View**

- TOF Sensor
- LED
- Flash
- MicroSIM Card Socket
- Battery Swap LED
- Battery Latch
- MicroSD Card Socket
- Battery Latch
- Battery Pack
- NFC Working Area
- Speaker
- Battery
- LCD
Side View

- Power Button
- Right Trigger
- USB Type-C Port
- Volume Control Buttons
- Left Trigger

Top View

- Data Capture Window
Do not apply any sticker to the Memor 10.
Accessories

Docks

94A150095  Dock, Single Slot, Memor 10, Black Color (requires power supply 94ACC0197 and power cord to be purchased separately)

94A150098  Dock, Single Slot, Healthcare, Memor 10, White Color (requires power supply 94ACC0197 and power cord to be purchased separately)

94A150096  Dock, Triple Slot, Memor 10, Black Color (requires power supply 94ACC0197 and power cord to be purchased separately)

94A150097  Vehicle Dock, Memor 10, Black Color (Includes 12/24V CLA adapter)

95ACC1113  POWER LINE CORD, 3-PIN IEC C13, USA

95ACC1213  POWER LINE CORD, 3-PIN IEC C13, UK

95A051041  POWER LINE CORD, 3-PIN IEC C13, EU

95ACC1215  POWER LINE CORD, 3-PIN IEC C13, AUSTRALIA

95ACC1212  POWER LINE CORD, 3-PIN IEC C13, JAPAN

95ACC1284  POWER LINE CORD, 3-PIN IEC C13, ARGENTINA

94ACC0196  POWER SUPPLY, USB-C, MEMOR 10 (includes 4 regional plugs)

94ACC0197  POWER SUPPLY, DOCKS & CHARGERS, MEMOR 10 (power line cord to be purchased separately)

94A050045  POWER ADAPTER, 12/24VDC CLA, MEMOR 10 (already included with Vehicle Dock)
General Accessories

- 94ACC0200 Handstrap, Memor 10 (5 PCS)
- 94ACC0201 Attachable Pistol-Grip Handle, Memor 10, Black Color (requires Rubber Boot 94ACC0193)
- 94ACC0202 Pocket clip, Memor 10
- 94ACC0203 Handstrap, Healthcare, Memor 10, Green Color (5 PCS)

Batteries/ Battery Chargers

- 94ACC0191 Battery, Standard, Memor 10, Black Color
- 94ACC0205 Battery, Healthcare, Memor 10, White Color
- 94ACC0192 CHARGER, 4 SLOT BATTERY, Memor 10, Black Color (requires power supply 94ACC0197 and power cord to be purchased separately)

Cables

- 94A050044 Cable from USB-C (Memor 10 PDA) to female USB type A. Device can work only in client mode. Special USB-C OTG cable is needed for Memor 10 to work in host mode. 1.2 m straight.

Holsters/ Cases

- 94ACC0193 RUBBER BOOT, MEMOR 10, Black Color
- 94ACC0204 RUBBER BOOT, HC, MEMOR 10, Green Color
- 94ACC0194 WEARABLE HOLDER, MEMOR 10, Black Color
- 94ACC0195 Holster for Memor 10, contains belt clip
Install the Battery

To install the battery pack, follow the steps below:

1. Rotate the latches to the open position:

2. Insert the battery pack into the slot, bottom first, and press it into place:
3. Rotate the latches to the lock position to lock the cover:
Charge the Battery

The battery pack is not initially fully charged. After installing the battery, charge it with the USB Type-C or with a dock (single slot dock, 3-slot dock, vehicle dock).

During the charging process the charging LED positioned at the top left side of the display glows red constantly. Once the charging process has been completed, the charging LED glows green constantly.

Charge with USB

Use the provided USB Type-C cable in conjunction with the power supply adapter (p/n 94ACC0196) to charge the device from a power outlet.

The charger is modular, with one adapter and five switchover plugs.

Connection through the cable complies to USB Type-C standard.
You can also use the USB cable to charge the Memor 10 from any self-powered USB hub or USB port on a computer.

**NOTE**

Use only the Datalogic power supply 94ACC0196 to power the Memor 10.
**Battery**

**Charge with the dock**

Insert the device into the dock with the screen facing front and the head facing up. The dock is able to provide wireless power to the Memor 10 when the device is correctly inserted.

![Charge with the dock diagram]

**CAUTION**

Use only the Datalogic power supply 94ACC0197 to power any of the docks.

**WARNING**

Do not attempt to charge any other device different from the Memor 10 devices.
Make sure there is nothing between the dock and the device. Do not put any foreign object such as, but not limited to, coins, paper clips, stickers inside the slot of any of the docks (see the examples below).

For information on the single slot dock/ 3-slot dock/ vehicle dock/ 4-slot battery charger refer to the Quick Start Guide included in the dock’s box.
Battery Information

Do not incinerate, disassemble, short terminals, or expose to high temperature. Risk of fire and explosion. Use specified charger only. Risk of explosion if the battery is replaced by an incorrect type. Dispose of batteries as required by local authorities.

By default, the main battery pack is disconnected at the factory to avoid damage due to excessive draining.

Rechargeable battery pack is less than half of full charge when delivered. Before using the Memor 10, charge the battery pack as indicated in Charge the Battery on page 16.

The battery pack autonomy varies according to many factors, such as the frequency of barcode scanning, RF usage, battery life, storage, environmental conditions, etc.

Close to the limits of the working temperature, some battery performance degradation may occur.

The Memor 10 should be charged at an ambient temperature between 0 - 35° C (32 to 122° F) to achieve the maximum charging rate.

Never charge the device battery in a closed space where excessive heat can build up.

As a safety precaution, the battery may stop charging to avoid overheating.

The Memor 10 gets warm during charging; this is normal and does not mean a malfunction.

Even if the storage temperature range is wider, it is recommended to store the terminal and the batteries at environmental temperature, in order to achieve the longest battery life.
Avoid storing batteries for long periods in a state of full charge or very low charge.

We recommend charging the battery pack every two to three months to keep its charge at a moderate level to maximize battery life.

Annual replacement of rechargeable battery pack avoids possible risks or abnormalities and ensures maximum performance.

Use only Datalogic approved batteries and accessories for battery charging.

Risk of explosion if battery is replaced by an incorrect type.

Dispose of used batteries according to the instructions.

The adapter shall be installed near the equipment and shall be easily accessible.
Battery Safety Guidelines

Installing, charging and/or any other action should be done by authorized personnel and following this manual.

The battery pack may get hot, explode, ignite, and/or cause serious injury if exposed to abusive conditions. If the battery pack is replaced with an improper type, there is risk of explosion and/or fire.

Use the battery box to carry the battery pack, do not put the battery pack in your pocket.

Do not place the battery pack in or near a fire or other heat source; do not place the battery pack in direct sunlight, or use or store the battery pack inside unventilated areas in hot weather; do not place the battery pack in microwave ovens, in clothes dryers, in high pressure containers, on induction cook surfaces or similar devices. Doing so may cause the battery pack to generate heat, explode or ignite. Using the battery pack in this manner may also result in a loss of performance and a shortened life expectancy.

To power the cradle, use only a Datalogic approved power supply. The use of an alternative power supply will void the product warranty, may cause product damage and may cause heat, an explosion, or fire. The area in which the units are charged should be clear of debris and combustible materials or chemicals.

Do not use the battery pack of this terminal to power devices other than this terminal.
Immediately discontinue use of the battery pack if, while using, charging or storing the battery pack, the battery pack emits an unusual smell, feels hot, changes color or shape, or appears abnormal in any other way.

Do not short-circuit the battery pack contacts connecting the positive terminal and negative terminal. This might happen, for example, when you carry a spare battery pack in your pocket or purse; accidental short-circuiting can occur when a metallic object such as a coin, clip, or pen causes direct connection of the contacts of the battery pack (these look like metal strips on the battery pack). Short-circuiting the terminals may damage the battery pack or the connecting object.

Do not apply voltages to the battery pack contacts.

Do not pierce the battery pack with nails, strike it with a hammer, step on it or otherwise subject it to strong impacts, pressures, or shocks.

Do not disassemble or modify (i.e. bend, crush or deform) the battery pack. The battery pack contains safety and protection devices, which, if damaged, may cause the battery pack to generate heat, explode or ignite.

In case of leakage of liquid from the battery, avoid contact with liquid the skin or eyes. If the contact occurs, immediately wash the affected area with water and consult a doctor.

Do not solder directly onto the battery pack.

Do not expose the battery pack to liquids.
Avoid any knocks or excessive vibrations. If the device or the battery is dropped, especially on a hard surface, you should take it to the nearest Authorised Repair Centre for inspection before continuing to use it.

If your device stops working for any reason, do not use its battery on other electronic devices without a prior check and approval by an Authorised Repair Centre.

Do not remove or damage the battery pack’s label.

Do not use the battery pack if it is damaged in any part.

Battery pack usage by children should be supervised.

SD Card / SIM Card

Install the MicroSD Card

Memor 10 supports microSD memory cards. To access the microSD card slot and insert the card follow the steps below:

1. Turn off the Memor 10 or put it in Swap Battery mode (Battery Swap on page 35.
2. Rotate the latches to the open position and remove the battery pack:
3. Insert the microSD card with the written part upward:

4. Replace the battery pack (Install the Battery on page 14, steps 2 to 3.

Remove the MicroSD Card
To remove the microSD card, follow the steps above to access the microSD slot, and remove it from its slot.
Install the MircoSIM Card

A SIM card stores the subscriber's personal information, GSM/GPRS radio settings, security keys, contacts, etc. SIM cards can be installed in compatible mobile devices, enabling you to switch devices without losing personal and setup information. Memor 10 supports microSIM cards.

To access the microSIM card slot and insert the card follow the steps below:

1. Turn off the Memor 10 or put it in Swap Battery mode (Battery Swap on page 35).
2. Rotate the latches to the open position and remove the battery pack:
3. Insert the microSIM card with the written part upward:

4. Replace the battery pack (Install the Battery on page 14, steps 2 to 3.

Remove the microSIM Card
To remove the microSIM card, follow the steps above to access the microSIM card slot, and remove it from its slot.
Getting Started

Turn on the Device

To turn on the Memor 10, press and hold the power button for at least 4 seconds.

Home Screen - GMS Models

![Home Screen Image]

- Notification/Status Bar
- Favorites Tray
Home Screen - No GMS Models

Notification/Status Bar
Displays the time, status icons (right side), and notification icons (left side).

Favorites Tray
It is like a dock for your home screen. By default, it includes commonly used apps, but you can customize it.

Home Screen Items
## Status Bar Icons

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>📡</td>
<td>Wi-Fi is on.</td>
</tr>
<tr>
<td>📡❓</td>
<td>Wi-Fi not connected.</td>
</tr>
<tr>
<td>📡❗️</td>
<td>Wi-Fi connected no internet.</td>
</tr>
<tr>
<td>📡🔗</td>
<td>Connected to a Wi-Fi network.</td>
</tr>
<tr>
<td>📡🔋</td>
<td>Bluetooth is on.</td>
</tr>
<tr>
<td>📡🔋</td>
<td>Battery is low.</td>
</tr>
<tr>
<td>📡🔌</td>
<td>External power source is connected.</td>
</tr>
<tr>
<td>📡🔋</td>
<td>Battery is full.</td>
</tr>
<tr>
<td>📡🔋</td>
<td>Battery is partially drained.</td>
</tr>
<tr>
<td>📡✈️</td>
<td>Airplane mode.</td>
</tr>
<tr>
<td>📡📲</td>
<td>Vibrate mode.</td>
</tr>
<tr>
<td>📡🔍</td>
<td>SD storage.</td>
</tr>
</tbody>
</table>
Suspend Mode

Suspend mode automatically turns the screen off and locks the terminal to save battery power when the terminal is inactive for a programmed period of time.
Press and release the power button to toggle the terminal in or out of suspend mode:

To unlock the home screen, tap anywhere on the screen and drag your finger upward.
To set the timeout limit, see Suspend Timeout on page 94.
Long Press Power Menu

Press and hold the Power button until the Long Press Menu menu displays:

Power Off
Tap Power Off to turn off the terminal. When you turn off the terminal, the session you are working on expires and it won't be possible to restore it.

Restart
Tap Restart to restart the terminal.

Battery Swap
See Battery Swap on page 35.
Battery Swap

Battery Swap mode is a low power suspend mode that allows you to replace the battery pack without closing files and applications. It maintains the main memory contents and keeps applications running but does not allow you to operate any of the device's functions.

To switch to Swap Battery mode, you have two options:

**Option 1**

1. Rotate one battery latch to the open position. The battery swap LED lights up solid red:

2. Wait for the LED to turn solid green and then rotate the other latch to the open position:
3. Replace the battery.

4. Press and release the power button to resume your session.

**Option 2**

1. Press and hold the **Power** button to display the **Long Press Menu** and tap **Battery Swap**:
2. Tap **Confirm**: 

3. The battery swap LED lights up solid red:
4. Wait for the LED to turn solid green and then rotate the battery latches to the open position:

5. Replace the battery.

6. Press and release the power button to resume your session.

Be sure to insert a charged battery pack. If the battery is fully discharged, the device may freeze. If this happens, insert a charged battery.
CAUTION

The battery swap procedure is not available when the device is connected via USB cable.

CAUTION

The battery swap procedure is not available if the Ni-MH battery is fully discharged.

NOTE

Replace the battery pack within 1 minute after its removal from the device.
## Applications

The **All Apps** screen displays icons for all installed applications. The table below lists the default applications installed on the Memor 10.

### GMS Models

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Calculator Icon" /></td>
<td><strong>Calculator</strong> - Provides the basic and scientific arithmetic functions.</td>
</tr>
<tr>
<td><img src="image" alt="Calendar Icon" /></td>
<td><strong>Calendar</strong> - Lets you manage events and appointments.</td>
</tr>
<tr>
<td><img src="image" alt="Camera Icon" /></td>
<td><strong>Camera</strong> - Use it to take photos or record videos.</td>
</tr>
<tr>
<td><img src="image" alt="Chrome Icon" /></td>
<td><strong>Chrome</strong> - Google’s own web browser. Use it to access the Internet or intranet.</td>
</tr>
<tr>
<td><img src="image" alt="Clock Icon" /></td>
<td><strong>Clock</strong> - Lets you schedule alarms for appointments or as a wake-up.</td>
</tr>
<tr>
<td><img src="image" alt="Contacts Icon" /></td>
<td><strong>Contacts</strong> - Allows you to manage contacts information.</td>
</tr>
<tr>
<td><img src="image" alt="DL Battery Manager Icon" /></td>
<td><strong>DL Battery Manager</strong> - Provides information on the battery type, charge, status and temperature, allows to set the charging profile and to log battery data (see <a href="#">DL Battery Manager on page 105</a>).</td>
</tr>
<tr>
<td><img src="image" alt="Drive Icon" /></td>
<td><strong>Drive</strong> - Google’s own file storage and synchronization service. Use it to safely store, synchronize and share your photos, videos, files and more in the cloud.</td>
</tr>
</tbody>
</table>
### Icon Description

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>📺</td>
<td>Duo - Google's own video chat mobile. Use it to make video calls in high definition.</td>
</tr>
<tr>
<td>🔄</td>
<td>DXU Agent - Launch to start a pairing with DXU by reading a barcode containing the configuration data of your PC (see Desktop Configuration Utility (DXU) on page 119).</td>
</tr>
<tr>
<td>📁</td>
<td>File Manager - It lets you manage files and folders.</td>
</tr>
<tr>
<td>💌</td>
<td>Gmail - Use it to send and receive email.</td>
</tr>
<tr>
<td>🌐</td>
<td>Google - Google's own web search engine.</td>
</tr>
<tr>
<td>🗺️</td>
<td>Maps - Google's own mapping mobile app.</td>
</tr>
<tr>
<td>📨</td>
<td>Messages - Google's official app for texting (SMS, MMS) and chat (RCS).</td>
</tr>
<tr>
<td>🎵</td>
<td>Music - Lets you play music stored on the internal storage memory and on the microSD card.</td>
</tr>
<tr>
<td>📞</td>
<td>Phone - Use it to make phone calls.</td>
</tr>
<tr>
<td>📸</td>
<td>Photos - Google's own photo sharing and storage service.</td>
</tr>
</tbody>
</table>
## Getting Started

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image1.png" alt="Icon" /></td>
<td>Play Movies &amp; TV - Google's own online video on demand service. It offers movies and television shows for purchase or rental, depending on availability.</td>
</tr>
<tr>
<td><img src="image2.png" alt="Icon" /></td>
<td>Play Music - Music and podcast streaming service and online music locker operated by Google.</td>
</tr>
<tr>
<td><img src="image3.png" alt="Icon" /></td>
<td>Play Store - Google's own digital distribution service. It serves as the official app store for the Android operating system and as a digital media store.</td>
</tr>
<tr>
<td><img src="image4.png" alt="Icon" /></td>
<td>Scan2Deploy - Configuration tool (see Scan2Deploy on page 118).</td>
</tr>
<tr>
<td><img src="image5.png" alt="Icon" /></td>
<td>Scanner – Enables data capture (see Data Capture on page 127).</td>
</tr>
<tr>
<td><img src="image6.png" alt="Icon" /></td>
<td>Settings - Use it to configure the Memor 10 (see Settings on page 56).</td>
</tr>
<tr>
<td><img src="image7.png" alt="Icon" /></td>
<td>SIM Toolkit - Helps manage the SIM card. Use it to view SIM card information, import, export, delete, add or back up phone numbers, send messages and make calls.</td>
</tr>
<tr>
<td><img src="image8.png" alt="Icon" /></td>
<td>SoftSpot - A configurable application meant to provide easy access to frequently used functionalities (see SoftSpot™ on page 120).</td>
</tr>
<tr>
<td><img src="image9.png" alt="Icon" /></td>
<td>Sound Recorder - Use it to record audio.</td>
</tr>
<tr>
<td><img src="image10.png" alt="Icon" /></td>
<td>Youtube - Google's own video-sharing website</td>
</tr>
</tbody>
</table>
## No GMS Models

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Browser" /></td>
<td>Browser - Use it to access the Internet or intranet.</td>
</tr>
<tr>
<td><img src="image" alt="Calculator" /></td>
<td>Calculator - Provides the basic and scientific arithmetic functions.</td>
</tr>
<tr>
<td><img src="image" alt="Calendar" /></td>
<td>Calendar - Lets you manage events and appointments.</td>
</tr>
<tr>
<td><img src="image" alt="Camera" /></td>
<td>Camera - Use it to take photos or record videos.</td>
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<td>DL Battery Manager - Provides information on the battery type, charge, status and temperature, allows to set the charging profile and to log battery data (see DL Battery Manager on page 105)</td>
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<td>DXU Agent - Launch to start a pairing with DXU by reading a barcode containing the configuration data of your PC (see Desktop Configuration Utility (DXU) on page 119).</td>
</tr>
<tr>
<td><img src="image" alt="Email" /></td>
<td>Email - Use it to send and receive email.</td>
</tr>
</tbody>
</table>
## Getting Started

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<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="File Manager" /></td>
<td>File Manager - It lets you manage files and folders.</td>
</tr>
<tr>
<td><img src="image" alt="Gallery" /></td>
<td>Gallery - Use it to view photos stored on the internal storage memory and on the microSD card.</td>
</tr>
<tr>
<td><img src="image" alt="Messaging" /></td>
<td>Messaging - Use it to send SMS and MMS messages.</td>
</tr>
<tr>
<td><img src="image" alt="Music" /></td>
<td>Music - Lets you play music stored on the internal storage memory and on the microSD card.</td>
</tr>
<tr>
<td><img src="image" alt="Phone" /></td>
<td>Phone - Use it to make phone calls.</td>
</tr>
<tr>
<td><img src="image" alt="Scan2Deploy" /></td>
<td>Scan2Deploy - Configuration tool (see <em>Scan2Deploy on page 118</em>).</td>
</tr>
<tr>
<td><img src="image" alt="Scanner" /></td>
<td>Scanner – Enables data capture (see <em>Data Capture on page 127</em>).</td>
</tr>
<tr>
<td><img src="image" alt="Search" /></td>
<td>Search - Use the Google search engine to search the Internet and the Memor 10.</td>
</tr>
<tr>
<td><img src="image" alt="Settings" /></td>
<td>Settings - Use to configure the Memor 10 (see <em>Settings on page 56</em>).</td>
</tr>
<tr>
<td><img src="image" alt="SoftSpot" /></td>
<td>SoftSpot - A configurable application meant to provide easy access to frequently used functionalities (see <em>SoftSpot™ on page 120</em>).</td>
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<td><img src="image" alt="Sound Recorder" /></td>
<td>Sound Recorder - Use it to record audio.</td>
</tr>
</tbody>
</table>
## Touch Gestures

<table>
<thead>
<tr>
<th>Gesture</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Tap</strong></td>
<td>Tap the screen with your finger or with the stylus to open items and select options.</td>
</tr>
<tr>
<td><strong>Drag</strong></td>
<td>Hold your finger or the stylus on the screen and drag across the screen to scroll or pan. Drag in a list to select multiple items.</td>
</tr>
<tr>
<td><strong>Tap-and-hold</strong></td>
<td>Tap and hold your finger or the stylus on an item to see a list of actions available for that item. On the pop-up menu that appears, tap the action you want to perform.</td>
</tr>
</tbody>
</table>
Getting Started

Reset the Device

Configuration Reset

Configuration reset sets the configuration of the device (all its settings) to a known status: the factory status or an enterprise-user-defined status. You can also reset DRM licenses, networks or apps preferences.

DRM Reset

Deletes all DRM licenses.

1. Tap Settings > System > Reset options > DRM reset.
2. Tap **DRM reset**. The following dialog box will appear:

![DRM reset dialog box]

4. Tap **OK**.
Getting Started

**Reset Wi-Fi, Mobile & Bluetooth**

Resets all network settings.

1. Tap *Settings > System > Reset options > Reset Wi-Fi, mobile & Bluetooth*.

2. Tap *RESET SETTINGS*.
**Reset App Preferences**

Resets all preferences for:

- disabled apps
- disabled app notifications
- default applications for actions
- background data restrictions for apps
- any permission restrictions.

1. Tap **Settings > System > Reset options > Reset app preferences**.

2. Tap **RESET APPS**.
Factory Reset

Brings the device to the default configuration, clearing all the user-customized settings.

1. Tap **Settings > System > Reset options > Erase all data (factory reset)**.

2. Tap **RESET PHONE**.
Enterprise Reset

Enterprise Reset brings the device to an enterprise-user-defined configuration, clearing all data and settings except the ones persisted by the enterprise system applications in the enterprise flash partition and in the splash flash partition.

The Enterprise folder is a file system storage that is used for deployment and device-unique data. It is persistent and maintains data after an Enterprise reset. Applications and custom settings (i.e. custom boot animation and wallpaper) can persist data after an Enterprise Reset by saving them to the enterprise folder.

1. Tap **Settings** > **System** > **Reset options** > **Enterprise reset**.

![Enterprise reset screen]

2. Tap **RESET PHONE**.
Setup Wizard

After the first boot or a factory reset, the start dialog of the Setup Wizard is displayed, with initial settings for you to configure.

GMS Models

No GMS Models
Device Owner Mode

GMS Models

To activate Device Owner (DO) mode for Android Enterprise by scanning a QR code:

1. Tap 6 times. The following screen appears:

2. Tap **NEXT** and start the QR setup process. Choose a wifi network and allow the device to download the QR reader.
3. When the QR reader installation is complete, scan the QR code with the camera, and then agree to the terms and conditions. The device is now placed in Device Owner (DO) mode.
LED Indicators

The LEDs illuminate to indicate various functions or errors on the reader. The following tables list these indications. The good read LED indicator is programmable, and may or may not be enabled (Scanner Settings on page 78 for more details).

<table>
<thead>
<tr>
<th>LED</th>
<th>Status</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Charging LED</td>
<td>Red Constant</td>
<td>The device is charging.</td>
</tr>
<tr>
<td></td>
<td>Green Constant</td>
<td>Charging is complete.</td>
</tr>
<tr>
<td></td>
<td>Red Blink</td>
<td>Charge fault.</td>
</tr>
<tr>
<td>Good Read</td>
<td>Red</td>
<td>Light is solid red from the time the user presses the scan key until the barcode is decoded, until the scanner times out, or until the user releases the scan key.</td>
</tr>
<tr>
<td>Indicator</td>
<td>Green</td>
<td>Light changes to solid green when a good decode is completed.</td>
</tr>
</tbody>
</table>
Overview

The Settings app allows you to check or set system parameters to customize your device. To open the Settings screen, tap the Settings icons on the All Apps screen or pull down the notification panel and then tap the Settings icon next to the date:
Network & Internet

Connect to Wi-Fi Network

1. To turn on the Wi-Fi, tap Settings > Network & Internet and switch right to the On position.

If the device finds a network that you connected to previously, it will connect to it automatically.
2. Tap **Wi-Fi**. The Memor 10 scans for available Wi-Fi networks within range and lists them. Secured networks are indicated with a lock icon.

3. Select the network name you want to connect to from the available network list.

4. If the network is open, tap the profile and then tap **Connect**, or press and hold and then select **Connect to network**:

If the network is secured, a dialog box appears requesting information relevant to the network security protocol (e.g., password, key, or certificate). Enter the required information, then tap **Connect**:
Settings
Add a Wi-Fi Network

1. Tap **Settings > Network & Internet** and verify that the Wi-Fi is turned on.
2. Tap **Wi-Fi**.
3. Tap **Add network** at the end of the available network list:

![Wi-Fi Settings](image)

4. Enter the Network SSID (Wi-Fi network name). For secure Wi-Fi network connections, tap **None** under **Security**, and then select the type of security protocol required from the pop-up menu (e.g., WEP, WPA/WPA2 PSK or 802.1xEAP). Enter any additional security information required by the type of security protocol selected.
5. Tap Save.
Data Usage

To monitor the data usage of all of your apps, Tap **Settings > Network & Internet > Data usage**.

The overall data consumed is shown at the top of the screen:

![Data usage screen]

Tap Wi-Fi data usage to display the amount of data used individually by each app.
Hotspot & Tethering

Use hotspot and tethering to provide Internet to other devices through your mobile data connection. Apps can also create a hotspot to share content with nearby devices.
**Airplane Mode**

To suspend radio-frequency signal transmission by the device and disable Bluetooth, phone, and Wi-Fi, switch right to the **On** position:
Reset Networks

Resets all network settings, tap the Network & Internet menu and then tap **Reset Wi-Fi, mobile & Bluetooth**:

See also **Reset Wi-Fi, Mobile & Bluetooth on page 48**.
Connected Devices

Bluetooth Settings

To create a Bluetooth® pairing between your device and another device that has Bluetooth® capabilities, ensure that the two devices are turned on, discoverable, and within close range.

Enable Bluetooth®

1. To turn on the Bluetooth®, tap Settings > Connected Devices and switch right to the Bluetooth On position.
Connect to Other Bluetooth@ Devices

1. Tap **Bluetooth** > **Pair new device**. The device automatically starts searching for discoverable devices.

2. Flick the list and select a device. The **Bluetooth pairing request** dialog box displays on the screen:

3. Make sure both devices show the same passkey and tap **Pair**.

4. The selected Bluetooth® device is added to the **Paired Devices** list and a paired connection is established.
Configure, Rename or Unpair Bluetooth@ Devices

Tap `Settings > Bluetooth`.

Select a device from the **Paired Devices** list and tap the settings icon next to its name. The **Paired devices** window displays on the screen. Type in the **Name** field to rename the paired device.

Tap **FORGET** to unpair:

To rename your device, tap **Device name**. Type in the new name.
Tap **Rename** to confirm.
Settings

NFC

To enable short-range wireless data exchange, tap **Settings > Connected Devices** and switch right to the **NFC On** position.

Android Beam is automatically enabled:
System

System Update

Allows you to upgrade your operative system to the latest version.
To transfer the OTA package from your PC to the Memor 10, follow the steps below:
1. Connect the device and the PC via USB cable (see USB Connection on page 131);
2. Scroll down the notification bar, tap the charging notification, change to Transfer files;
3. Now the device is visible in your PC as a USB disk. Copy the OTA package to the device Download folder;

Local Upgrade

From the Settings menu, tap System > System updates > Local upgrade. Tap the menu icon on the top left corner of the screen and then tap Downloads.
Select the update package you want to install:

The following window displays on screen, showing information about the device and the update package components:

The OTA package would be also available if copied into another folder. You just need to select the right folder.
The **PROPERTIES** section shows information about the device model and OS version and the update package version.

The **ACTIONS** section allows to:

- reset the device configuration after the update (see *Reset the Device on page 46*).
- force the update of all components, including those already updated.

Tap **Install Update**. The device will reboot and a success notification will be displayed. Tap the notification to display a report showing the installed update components.
System upgrade

Main version
1.00.01.20181028

Android version
8.1.0
If the update fails, the screen will display a failure message and a report showing the reasons for failure:

![Failure message](image)

**NOTE**

During the update, ensure that:
- battery level is more than 20% if the Memor 10 is not connected to a power source;
- or
- battery level is more than 15% if the Memor 10 is connected to a power source (USB or dock).

**NOTE**

Update is always done in recovery mode (see Recovery Mode on page 76).
Recovery Mode

Recovery is an independent, runtime environment that’s included on a separate bootable partition from the main Android OS. It contains tools to help repair your installations as well as install official OS updates by using a combination of key presses. Its main purpose is to reset the device, wipe data or perform system updates when the system crashes and the screen is unresponsive.

To enter boot menu:

1. Turn off the Memor 10 (see on page 19).
2. Press the power button and the volume up button simultaneously.
3. The device turns on and the Boot Menu appears. Select Recovery Mode.
4. Use the volume up/down buttons to navigate the menu. You can apply/force updates and perform a configuration reset. Press the power key to select.
5. Select **Reboot system now**. The device reboot is complete.

**NOTE**

In Recovery mode, you can only apply updates from external storage (see Local Upgrade on page 71).
Scanner Settings

Before you start reading barcodes, use the Settings app to view and configure all settings for the scanner.

From the applications menu, tap Settings > System > Scanner Settings. Select the desired configuration from the following options:
Notification

Use it to configure the good read tone and display notification:

**Good Read Duration**

Sets the duration of the notification (LED, green spot or beep) the scanner emits on a good read.

**Good Read Interval**

Sets the interval between each notification (LED, green spot or beep) the scanner emits on a good read.

**Good Read Number**

Sets the number of notifications (LED, green spot or beep) the scanner emits on a good read.

**Enable Display Notification**

Enables display notifications (toasts). If cleared, the scanner is disabled until you launch a scanner listener application developed using the Datalogic SDK or enable a keyboard/intent wedge.
Good Read Audio Mode

Sets the audio tone to:

- None
- Beep tone
- Audio file

If **Audio file** is selected, the option **Good read audio file** displays. Tap it to select the file you want to use as good read ringtone.

**NOTE**

*The Notification settings do not apply to an audio file.*

Good Read Audio Volume

Sets the volume of beep tone or audio file (if enabled).
Good Read

Use it to enable good read notifications (LED, Green Spot):

Tap **Enable good read** to enable/disable notifications (main enabler), then select the notification you want to use.
Formatting

Allows to format the barcode text by enabling and configuring the use of prefix, suffix, group separator and code identifier:

Label Prefix

Tap **Label prefix** to enter the characters you will be using as prefix. Tap **Add special** to select a special character to be added in the current cursor position:

Label Suffix

Tap **Label suffix** to enter the characters you will be using as suffix. Tap **Add special** to select a special character to be added in the current cursor position:
**Group Separator Replacement**

The Group Separator replacement is a non printable data separator character (ASCII code 1D hex). Tap **Group Separator replacement** to enter a string that will be used as GS data separator substituting the standard GS character.

Tap **Add special** to select a special character to be added in the current cursor position:

**Remove Non-Printable Characters**

Select it to remove non-printable characters from a unicode string.
Send Code ID

Tap **Send code ID** to add a code identifier prefix or suffix to the barcode string:

The AIM ID (Association for Automatic Identification and Mobility) is an international barcode identifier. When **AIM identifier before** is enabled, the AIM ID is inserted at the beginning of the decoded barcode.

**DLM identifier** is a Datalogic specific character identifier.

**User defined identifier** is a user specific character identifier you can set in the related symbology settings menu.
**Scanner Options**

Tap **Scanner Options** to customize the Memor 10 scanning behavior.

Enable **Picklist**

If selected, it allows you to pick and decode a barcode from multiple barcodes printed close together, when the scan illumination intersects more than one barcode. Only the targeted barcode will be returned.

Enable **Illumination**

If selected, it causes the scanner to turn on the illumination to aid decoding.

Enable **Aim**

Enables the laser aim.
Settings

Target Mode

If enabled, when the scan button is pressed, the scanner will project an aiming pattern to assist in centering over the barcode before scanning. Tap **Target mode** to select the desired targeting behavior:

- **No Delay**
  Target mode is disabled.

- **Spot Timeout**
  Scanning takes place after a programmable time upon pressing the scan button. Tap **Target timeout** to set the duration of the spot:

- **Release Scan**
  Scanning takes place after the scan button is released. Tap **Release scan timeout** to set the scanning timeout after releasing the scan button:
Decode Timeout

Drag the **Decode timeout** slider to set the maximum amount of time the scanner attempt to decode after target timeout (in case **Spot Timeout** is enabled) or after the scan button is pressed (in case **Target mode** is disabled):

Enable Multi Scan

If selected, it allows you to capture multiple labels sequentially.
**Settings**

**Number of Required Labels**
Drag the slider to indicate how many barcodes you want to collect.

**Enable Single Notification**
If selected, it enables indicators for each label, in order to get an intermediate notification for each label decoded.
**Wedge**

Use it to enable or disable the keyboard wedge and the intent wedge:

Enable Keyboard Wedge

Enables/disables the keyboard wedge mode.
Settings

**Keyboard Wedge Only on Focus**
If selected, the scanner is enabled whenever a text area is in focus and can receive text. It provides a safer way to input keystrokes into the foreground application, allowing to send captured data in the form of key events only to the current text area with active keyboard input. If this setting is not enabled, keystrokes will be always dispatched to the foreground application.

**Keyboard Wedge Input Mode**
Allows to select the scanned data input mode.

*Text Injection*
The scanned barcode is injected into the text area.

*Key Pressure*
The scanned barcode is translated into keyboard strokes.

**Enable Intent Wedge**
Enables the broadcast of specific intents to the listening applications. The broadcasted intent can have its custom Action, Category and extra content fields. The scanner is enabled whenever the intent option is flagged.

**Enable Web Wedge**
Enables direct data input into internet browsing applications, in the form of a valid URL.
Symbology Settings

Each barcode symbology can be customized with additional settings that may affect that specific barcode decoding. Tap **Symbology settings** to configure symbology decoding options:
Refer to the sample symbology control panels for examples of the types of fields and options you can modify. The example below shows the settings of a Code 128 barcode symbology:

![Decoder parameters diagram]

- **Code 128**
  - Enable: Checked
  - User ID: K
  - Length control
    - Range
    - L1 length: 2
    - L2 length: 40

- **GS1–128**
  - Enable: Checked
  - User ID: 0
Global Settings

Use this section to change symbologies settings globally and to persist them.

Enable All Symbologies
Enables all barcode symbologies.

Disable All Symbologies
Disables all barcode symbologies.

Reset Configuration
Resets back to default scanner configuration settings.

Commit
Saves the configuration settings to a persistent storage. Any change you make is temporary and will be lost when the system restarts, unless you tap Commit.
Advanced Settings

Suspend Timeout

You have two options to set the suspend timeout (see Suspend Mode on page 33 for more information on Suspend Mode):

1. Tap **Settings > System > Advanced settings:**
   - **Suspend on external power** sets the number of seconds without user input activity before the system is suspended while running on external power.

   ![Suspend on external power settings]

   - **Suspend on internal battery** sets the number of seconds without user input activity before the system is suspended while running on battery power.
2. Tap **Settings** > **Display** > **Sleep** to set the number of seconds without user input activity before the system is suspended while running on either battery power or external power.
Settings

If you use the **Advanced settings** page to set the auto-suspend timeouts, the **Display** page’s **Sleep** control will display the **Suspend on internal battery** if no external power is connected; if the device is connected to an external power source (USB or dock), it will display the **Suspend on external power**.

If you set the **Display** page’s **Sleep** control to a new value, it will override both timeouts for external power and internal battery.

**Charging Mode**

Sets the battery level at which the device turns on automatically. The default value is 100%.
Wake-Up Configuration

The default wake-up sources are the left side trigger, the right side trigger and the pistol trigger. Tap **Settings > System > Advanced settings > Configure wake-up sources** to enable/disable wake-up sources.

![Configure wake-up sources]

Input Configuration

Lock Keyboard Input

Select **Lock keyboard input** to lock user input from the keyboard. The following pop up window displays on screen asking for confirmation:

![Attention]

To unlock the keyboard, clear the **Lock keyboard input** check box.
**Key Remapping**

Tap **Key remapping** to remap an input key, then press the key you want to remap. You can remap the left trigger, the right trigger, the pistol trigger, the power button and the volume control buttons.

The following window displays on screen:

- **Scancode** represents the physical location of a keyboard key.
- **Keycode** represents the value that is mapped to a specific key.
Tap **Remap type** to select the remapping type:

- **Keycode**

  Select **Keycode** to map the selected key to a new function:

  - Tap the second menu (default = **DISABLE KEY**) to select the new function you want to assign to the selected key.
  - Tap the last menu (default = **None**) to add a modifier key (such as **Ctrl**, **Shift** or **Alt**).
Settings

Tap **ADD A NEW MAPPING**. A window displays showing the new keymap.

*Unicode*

Select **Unicode** to remap a key to display Unicode characters (such as symbol "$"):  

![Unicode example image](image_url)
Press the Back Button on the navigation bar and then tap **ADD A NEW MAPPING**. A window displays showing the new keymap:

**Start Activity**

Select **Start activity** to remap a key to launch an application loaded on your device. Tap **SELECT APPLICATION**:
Select the desired application and then tap **ADD A NEW MAPPING**. A window displays showing the new keymap:

![Key remapping and remapped keys](image)

**View All Remapped Keys**

Tap **View all remapped keys** to display all remapped keys:

![Remapped keys](image)

Swipe left to edit an entry. Swipe right to remove an entry and reset the key mapping back to default.
**Triggers**

Tap **Triggers** to enable/disable the trigger keys. The physical triggers are enabled by default.
Datalogic Applications

DL Battery Manager

This application provides information about the battery features and status, allows to configure the battery charging profile and to log battery data.

Tap **All Apps > DL Battery Manager** icon, then tap the menu icon on the top left corner of the screen, or swipe right to display the menu.
Battery Info

- Realtime
- Lifetime
- Manufacturer

Charging Profile

- Setup

Data Logging

- Setup
- Graphs
- Logs
- Manage

Application

- Settings
- Info
Battery Info

The **Battery Info** section provides information about the battery’s health, capacity, manufacturer, level and charging status.

**Battery Info - Realtime**

This window provides real-time information about the battery.

![Battery Info - Realtime](image)

The top section shows the battery level and the time left to full discharge (when in discharge mode) and to full charge (when in charge mode).

**Status**

Displays the charging status.

**Source**

Displays the charging source.
**Temperature**
Displays the real-time temperature.

**Voltage**
Displays the real-time voltage.

**Current**
Displays the real-time current.

**Charge Left**
Shows how much battery power is left.
Battery Info - Lifetime
This window displays information and statistics about battery life, health and usage over its whole life cycle.

Health
Shows the current battery health and signals potential errors.

State of Health
Shows the current battery's health level.

Total Discharge
Shows how much the battery has been used over its whole life cycle.

Full Charge
Shows the actual maximum capacity available to the user.

Temperature
Shows the maximum and minimum temperature reached by the battery.
Voltage
Shows the maximum and minimum voltage reached by the battery.

Charge Current
Shows the maximum charge current.

Discharge Current
Shows the maximum discharge current.

Battery Info - Manufacturer
This window displays the model name, the type, the nominal capacity, the serial number and the manufacture date of the battery.
Charging Profile

Charging Profile - Setup

This window allows to customize the charging process according to the user's needs and priorities.

To configure a charging profile, select 1 or 2 of the following preferences:

- Battery Lifetime.
- Maximum Capacity.
- Charging Speed.

If a third preference is selected, the system will automatically clear the oldest option.

Tap **Apply Profile** to confirm.

You can configure up to 6 different charging profiles:
Once you have set your profile, it will be applied by default whenever you charge the device.
You can change your profile at any time, even during charging.
Data Logging

The data logging feature allows to collect, store, display and analyze minute-by-minute battery data.

Setup

Use the Setup window to select the data you want to log. The data logging is disabled by default. To enable it, tap Enable Data Logging. When enabled, the log is always running, even when the device is in suspend mode.
Graphs

The **Graphs** window provides a graphical display of selected data on a specific date.
Logs
The Logs window displays data details by date.

Manage
The Manage window allows to remove or export logs.
Select one or more logs and tap **Remove** to remove them. Tap **OK** to confirm:

Select one or more logs and tap **Export** to export data and store them for extended periods.

The selected log files will be saved in the "battery" folder in the internal storage of your device.
Application

Settings
The Settings section allows to set the value ranges that will be used to create the graphs.

Info
The Info section displays information about the device name and the software version.
Scan2Deploy

Scan2Deploy is a configuration tool that uses special barcode labels. For more details, visit the website: https://datalogic.github.io/dxu/scan2deploy/.
Desktop Configuration Utility (DXU)

Datalogic DXU is a unified device configuration utility and firmware update utility. DXU can connect directly to the Memor 10 that connects either directly to a PC via USB or remotely over a network via Wi-Fi. DXU reports information about currently connected devices.

For more details on DXU installation, configuration and functioning, visit the website: https://datalogic.github.io/dxu/.
Datalogic Applications

**SoftSpot™**

Datalogic’s SoftSpot technology is a user-definable "floating soft trigger" meant to provide easy access to the barcode scanner application and other frequently used functionalities on mobile scanning devices.

Tap the SoftSpot icon on the favorites tray or on the All Apps screen to launch SoftSpot:

![SoftSpot interface](image)

Tap the SoftSpot to scan barcodes.

**Enable/Disable SoftSpot**

Enables/disables the SoftSpot.

**Enable SoftSpot on boot**

Select it to enable SoftSpot on boot.

**Enable swipe to hide**

Allows to hide the SoftSpot from the screen by swiping it up in the Notification/Status bar.
Enable vibrator
Enables the vibrator.

Enable auto-transparency
If selected, the SoftSpot turns transparent automatically when it is not used.

Maximum visibility
Sets the SoftSpot transparency level when it is used or when the auto-transparency feature is not enabled.

Minimum visibility
Sets the SoftSpot transparency level when it is not used and the auto-transparency feature is enabled.

Speed of transparency
Sets the lapse of time it takes for the SoftSpot to turn transparent.
To enable the Continuous Scan mode and scan barcodes consecutively, tap **SCAN** and select the **Enable on double tap** check box:

Then double-tap the SoftSpot. Tap one more time to stop laser emission.

You can also configure the SoftSpot from the DXU. For more details on DXU, see Desktop Configuration Utility (DXU) on page 119.
Tools

USB ADB Driver & USB CD-ROM

USB connection allows to read and write files on both the internal storage memory and the external storage memory, but doesn’t allow to install applications.

Android Debug Bridge (ADB) is a command-line utility included with Google’s Android SDK and you can use it to control your device over USB from a computer, copy files back and forth, install and uninstall apps and run shell commands.

Use the USB CD-ROM to install the Windows drivers and then launch ADB to run a shell using the following tool command prompt: Start/Datalogic Android/Support/Device.
SDK Add-on

SDK add-on is a library which extends the Android SDK and development tools.

For more information and instructions to install SDK Add-on, Android™ Studio and Android SDK, visit the website https://datalogic.github.io/quick-start/.

Install ADB Driver

1. Install Android SDK Manager (visit the website https://datalogic.github.io/quick-start/ for further information).
2. Download and install the Google USB Driver (see https://developer.android.com for further information).

**NOTE**

Before installing the Google USB Driver, ensure you have installed the Datalogic plug-in.

3. In order to use ADB with your device connected over USB, you must enable USB debugging in the device system settings. To enable Android **Developer options**, go to **Settings > System > About phone** and tap on the **Build Number** section 7 times. After the 7th tap, the Developer options will be unlocked and available. Go back to **Settings > System** and tap **Developer options**. Select **USB debugging**.
4. Use a CD-Rom Installer to debug the ADB driver and read the Memor 10 as an ADB device.

Create a New Application based on Datalogic SDK Add-on with Android Studio

For information and instructions to configure Datalogic SDK Add-on in Android Studio, refer to the website https://datalogic.github.io/quick-start/android-studio.html.

Datalogic SDK

For information on the Datalogic SDK APIs, visit the web site: https://datalogic.github.io/android-sdk-docs/reference/packages.html.
Data Capture

The Memor 10 has an integrated imager that collects data by scanning bar codes.

The imager uses digital camera technology to take a digital picture of a bar code, the image is stored in memory and software decoding algorithms are executed to extract the data from the image. See Scanner Settings on page 78 for instructions on configuring the scanner settings.

Models with Laser Aiming System

To scan a bar code symbol:

1. Point the scan window at the barcode from a distance within the reading range.
2. Press one of the scan triggers. The imager projects a laser aiming pattern similar to those used on cameras. The aiming pattern is used to position the barcode or object within the field of view.
3. Center the symbol in any orientation within the aiming pattern. Ensure the entire symbol is within the rectangular area formed by the brackets in the aiming pattern, then either wait for the timeout or release the scan trigger to capture the image. A red beam illuminates the symbol, which is captured and decoded.

If the scan has been successful:
- If enabled, the good read beep plays.
- If enabled, the GreenSpot projects a green spot onto the bar code image.
- If enabled, the good read indicator positioned at the top left side of the display glows solid green.
Models with LED Aiming System

To scan a bar code symbol:

1. Point the scan window at the bar code.
2. Press one of the scan triggers. A blue-violet spot illuminates the symbol, which is captured and decoded.

If the scan has been successful:

- If enabled, the good read beep plays.
- If enabled, the GreenSpot projects a green spot onto the bar code image.
- If enabled, the good read indicator positioned at the top left side of the display glows solid green.
Connections

USB Connection

USB Direct Connection

You can use the provided USB Type-C cable to directly connect the Memor 10 to a host computer and transfer data through the USB interface.

1. Connect the device to the host PC via USB cable.
2. Scroll down the notification bar, tap the charging notification and change to Transfer files.
3. The device is now visible in your PC as a USB disk. You can start the data transfer.

NOTE

Connection through the cable complies to USB Type-C standard.
**WLAN Connection**

The Memor 10 has a 802.11a/b/g/n/ac WLAN (Wireless Local Area Network) radio and can communicate with other 802.11a/b/g/n/ac Wi-Fi compliant products including access points, workstations via PC card adapters and other wireless portable devices.

NOTE

Area coverage and radio performance may vary, due to environmental conditions, access point types or interference caused by other devices (microwave ovens, radio transmitters, etc.).
WWAN Connection

The Memor 10 enhances your connectivity solutions giving you an opening to an international wireless infrastructure that is the global standard. It is optimized for the following two-way communications:

- **Voice**: GSM voice data (dial-up)
- **Data**: Available speed depends on the wireless network carrier and their supported packet-data technology in addition to network conditions.

The Memor 10 supports the following 3G bands:

- **EU (ROW)**: WCDMA 2100/850/900, CDMA2000 BC0
- **US**: WCDMA 2100/1900/1700/850/900, CDMA2000 BC0/1.

The Memor 10 supports the following LTE bands:

- **EU (ROW) sku**: FDD_LTE B1/3/5/7/8/20/28, TDD_LTE B38/39/40/41

In order to use a WWAN Connection you have to install a SIM Card (Install the MircoSIM Card on page 28).
NOTE

You can use the WWAN radio for simultaneous voice and data communication on a UMTS (3G) network only. On a GSM network, if you want to communicate over the phone (voice), you cannot send data. If you want to send data, you cannot use the phone.

NOTE

Area coverage and 3G performance may vary, due to environmental conditions, access point types or interference caused by other devices (microwave ovens, radio transmitters, etc.).
WPAN Connection

The Memor 10 can communicate with a Bluetooth® device, such as a printer, within a range of 10 m, using the on-board Bluetooth® module.

**NOTE**

In order to extend battery life, the Bluetooth® module is off by default. If you need to have Bluetooth® working, the module must be powered on (see Bluetooth Settings on page 66).

**NOTE**

Suspending the terminal powers off the Bluetooth® radio and drops the Bluetooth® connection. When the terminal resumes, it takes approximately 10 seconds for the Bluetooth® radio driver to re-initialize the radio.
Area coverage and Bluetooth® radio performance may vary, due to environmental conditions or interference caused by other devices (microwave ovens, radio transmitters, etc.).
Near Field Communication (NFC)

NFC technology allows short-range, wireless data transfer between the terminal and NFC tags or other NFC enabled devices placed in close proximity to the back of the terminal.

Memor 10 support the following modes of operation:

- NFC tag reader/writer mode: the terminal reads and/or writes digital information from or to an NFC tag.
- Peer-to-Peer (P2P) mode: the terminal uses Android Beam and/or Bluetooth® technology to transfer screen content (e.g., a picture, web page url, or file) between NFC enabled devices.
- NFC card emulation mode - The terminal emulates an NFC card (smart card) that an external card reader can access.

Read NFC Tags

1. Make sure NFC is enabled (see NFC on page 70).
2. Hold the NFC tag close to the back of the terminal.
3. When an NFC tag is recognized, the terminal emits a sound and the tag data displays on the terminal screen.

NOTE

Suspend mode and the screen lock temporarily turns the NFC radio off.
Wireless and Radio Frequencies Warnings

Use only the supplied or an approved replacement antenna. Unauthorized antennas, modifications or attachments could damage the product and may violate laws and regulations.

Most modern electronic equipment is shielded from RF signals. However, certain electronic equipment may not be shielded against the RF signals generated by Memor 10.

Datalogic recommends persons with pacemakers or other medical devices to follow the same recommendations provided by Health Industry Manufacturers Associations for mobile phones.

Persons with pacemakers:

- Should ALWAYS keep this device more than twenty five (25) cm from their pacemaker and/or any other medical device;
- Should not carry this device in a breast pocket;
- Should keep the device at the opposite side of the pacemaker and/or any other medical device;
- Should turn this device OFF or move it immediately AWAY if there is any reason to suspect that interference is taking place.
- Should ALWAYS read pacemaker or any other medical device guides or should consult the manufacturer of the medical device to determine if it is adequately shielded from external RF energy.

In case of doubt concerning the use of wireless devices with an implanted medical device, contact your doctor.
Turn this device OFF in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals or health care facilities may use equipment that could be sensitive to external RF energy.

RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles. Check with the manufacturer or its representative regarding your vehicle. You should also consult the manufacturer of any equipment that has been added to your vehicle.

An air bag inflates with great force. DO NOT place objects, including either installed or portable wireless equipment, in the area over the air bag or in the air bag deployment area. If a vehicle’s wireless equipment is improperly installed and the air bag inflates, serious injury could result.

Turn off the device when in any area with a potentially explosive atmosphere. Observe restrictions and follow closely any laws, regulations, warnings and best practices on the use of radio equipment near fuel storage areas or fuel distribution areas, chemical plants or where any operation involves use of explosive materials. Do not store or carry flammable liquids, explosive gases or materials with the device or its parts or accessories. Areas with a potentially explosive atmosphere are often, but not always, clearly marked or shown. Sparks in such areas could cause an explosion or fire, resulting in injury or even death.
## Technical Features

### Technical Data

<table>
<thead>
<tr>
<th>Physical Characteristics</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Dimensions</strong></td>
<td>15.5 x 7.8 x 1.87 cm / 6.1 x 3.07 x 0.73 in</td>
</tr>
<tr>
<td><strong>Weight</strong></td>
<td>With Battery: 285.0 g / 10.0 oz</td>
</tr>
<tr>
<td><strong>Display</strong></td>
<td>5 inch IPS HD resolution 720 x 1280; LED backlight; Touch Screen: 5 points multi-touch capacitive panel with Dragontrail hardened glass</td>
</tr>
<tr>
<td><strong>Keys</strong></td>
<td>Physical Keys: 2 side scan keys; Power On/Off; Volume Up/Down; 3 user programmable Android™ keys</td>
</tr>
</tbody>
</table>

### Interfaces

| **Interfaces** | High Speed USB 2.0 Host and Client with USB Type C connector |

### Electrical

<table>
<thead>
<tr>
<th><strong>Battery</strong></th>
<th>Replaceable battery pack with rechargeable Lithium-Polymer batteries; 3.8v; 4,100 mAh (15.6 Watt-hours)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Wireless Charging</strong></td>
<td>Qi Compliant; 10 Watt fast charging</td>
</tr>
</tbody>
</table>
### Technical Features

#### Sensors

<table>
<thead>
<tr>
<th>Feature</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Vibration</td>
<td>Software programmable for duration and intensity</td>
</tr>
<tr>
<td>Accelerometer</td>
<td>3-Axis accelerometer to detect orientation</td>
</tr>
<tr>
<td>Gyroscope</td>
<td>Senses angular velocity</td>
</tr>
<tr>
<td>Ambient Light</td>
<td>Auto adjusts display backlight</td>
</tr>
<tr>
<td>Proximity</td>
<td>Auto deactivates display when close to face</td>
</tr>
</tbody>
</table>

#### Environmental

<table>
<thead>
<tr>
<th>Feature</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Temperature</td>
<td>-20° to 50° C (32° to 122° F)</td>
</tr>
<tr>
<td>Drop Resistance</td>
<td>Withstands drops from 1.5 m/5.0 ft onto concrete (with rubber boot); Withstands drops from 1.2 m/4.0 ft onto concrete (without rubber boot). Tested onto steel/concrete according to IEC 68-2-32 Method 2 and MIL STD 810G Transit drop test.</td>
</tr>
<tr>
<td>Tumbles</td>
<td>Withstands 1000 hits from 0.5 m/1.6 ft and 250 hits from 1.0 m/3.2 ft per IEC 600-2-32 with rubber boot; Withstands 600 hits from 0.5 m/1.6 ft per IEC 600-2-32 without rubber boot</td>
</tr>
<tr>
<td>Particulate and Water Sealing</td>
<td>IP65</td>
</tr>
<tr>
<td>Chemical Resistance</td>
<td>Chemical cleanser and industrial oil resistant (both Standard and Healthcare models)</td>
</tr>
<tr>
<td>Healthcare Cleanable</td>
<td>Isopropyl Alcohol, Hydrogen Peroxide, Clorox® Bleach; applicable for both the device and cradles</td>
</tr>
</tbody>
</table>
### Technical Features

<table>
<thead>
<tr>
<th>Wireless Communications</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Local Area Network (WLAN)</td>
<td>IEEE 802.11 a/b/g/n/ac and 802.11 k/r/v; Frequency range: Country dependent, typically 2.4GHz and 5GHz bands</td>
</tr>
<tr>
<td>Personal Area Network (PAN)</td>
<td>Bluetooth wireless technology v4.2 (Classic Bluetooth wireless technology and BLE)</td>
</tr>
<tr>
<td>NFC Communication</td>
<td>Support for the following standards: ISO14443-4 (type-A, type-B); ISO15693; Mifare; Felica</td>
</tr>
<tr>
<td>WWAN/Cellular</td>
<td>LTE-Advanced/4G+; Cat 6 (coming soon)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>System</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Operating System</td>
<td>Android v8.1 with or without GMS</td>
</tr>
<tr>
<td>Expansion Slots</td>
<td>Micro-SD card slot: Compatible with Micro SD-HC cards; Data transfer up to 48 Mbps; User-accessible</td>
</tr>
<tr>
<td>Memory</td>
<td>System RAM: 3 GB; eMMC Flash: 32 GB</td>
</tr>
<tr>
<td>Microprocessor</td>
<td>2 GHz Octa-core</td>
</tr>
<tr>
<td>Real-Time Clock</td>
<td>Time and date stamping under software control</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Safety &amp; Regulatory</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Agency Approvals</td>
<td>The product meets necessary safety and regulatory approvals for its intended use</td>
</tr>
<tr>
<td>Environmental Compliance</td>
<td>Complies to EU RoHS</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Warranty</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Warranty</td>
<td>1-Year Factory Warranty</td>
</tr>
</tbody>
</table>
## Technical Features

<table>
<thead>
<tr>
<th><strong>Reading Performance</strong></th>
<th></th>
</tr>
</thead>
</table>
| **Image Sensor**              | DE2101: 640 x 480 pixels  
                            | DE2102: 1280 x 800 pixels                                      |
| **Frame Rate**                | DE2101: 100 Frames/Sec  
                            | DE2102: 60 Frames/Sec                                         |
| **Light Source**              | DE2101: Aiming: Blue LED; Illumination: White LEDs  
                            | DE2102: Aiming: 650 nm VLD; Illumination: Software configurable for White or Red LEDs |
| **Print Contrast Ratio**      | 25%                                                               |
| **Field Of View**             | DE2101: 48°H x 34°V  
                            | DE2102: 42°H x 26°V                                           |
| **Reading Angle**             | Pitch: +/- 60°; Roll (Tilt): +/- 180°; Skew (Yaw): +/- 60°      |
| **Reading Indicators**        | Datalogic ‘Green Spot’ Technology for visual good-read confirmation (Optional) |
| **Resolution (Maximum)**      | 1D linear: 2.5 mils (DE2102) - 4 mils (DE2101)  
                            | Data Matrix: 6 mils (DE2102) - 7.5 mils (DE2101)  
                            | PDF417: 3 mils (DE2102) - 6.6 mils (DE2101)            |
| **MDM**                       | SOTI MobiControl, VMWare AirWatch, Wavelink Avalanche, 42Gears SureMDM |
| **Terminal Emulation**        | StayLinked SmartTE, Wavelink Velocity                           |
### Reading Ranges

<table>
<thead>
<tr>
<th>Typical Depth of Field</th>
<th>Minimum distance determined by symbol length and scan angle. Printing resolution, contrast, and ambient light dependent.</th>
</tr>
</thead>
</table>
| **1D / 2D Codes: DE2101** | 5 mils Code 39: 5.0 - 19.0 cm / 2.0 to 7.5 in  
10 mils Data Matrix: 5.0 - 13.0 cm / 2.0 to 5.1 in  
13 mils EAN-13: 4.0 - 33.0 cm / 1.6 to 13.0 in  
20 mils Code 39: up to 46.0 cm / up to 18.1 in |
| **1D / 2D Codes: DE2102** | 3 mils Code 39: 8.0 - 18.0 cm / 3.1 to 7.1 in  
5 mils Code 39: 4.0 - 29.0 cm / 1.6 to 11.4 in  
10 mils Data Matrix: 5.0 - 26.0 cm / 2.0 to 10.2 in  
13 mils EAN-13: 4.5 to 55.0 cm / 1.7 to 21.7 in  
15 mils Data Matrix: 5.5 - 35.0 cm / 2.2 to 13.8 in  
20 mils Code 39: up to 90.0 cm / up to 35.4 in |

### Decoding Capability

<table>
<thead>
<tr>
<th>1D/Linear Codes</th>
<th>Auto discriminates all standard 1D codes including GS1 DataBar™ linear codes</th>
</tr>
</thead>
<tbody>
<tr>
<td>2D Codes</td>
<td>Aztec Code; China Han Xin Code; Data Matrix; MaxiCode; Micro QR Code; QR Code</td>
</tr>
<tr>
<td>Postal Codes</td>
<td>Australian Post; British Post; China Post; IMB; Japanese Post; KIX Post; Korea Post; Planet Code; Postnet; Royal Mail Code (RM4SCC)</td>
</tr>
<tr>
<td>Stacked Codes</td>
<td>EAN/JAN Composites; GS1 DataBar Composites; GS1 DataBar Expanded Stacked; GS1 DataBar Stacked; GS1 DataBar Stacked Omnidirectional; MacroPDF; MicroPDF417; PDF417; UPC A/E Composites</td>
</tr>
</tbody>
</table>
### Software

<table>
<thead>
<tr>
<th>Applications</th>
<th>Datalogic’s SoftSpot technology for configurable soft triggers; Supports Datalogic’s Queue Busting app; Pre-licensed device and browser lockdown powered by 42Gears; Enterprise class PTT offered by Zello</th>
</tr>
</thead>
<tbody>
<tr>
<td>Provisioning</td>
<td>Android Zero Touch enrollment and QR Code or NFC Bump provisioning</td>
</tr>
<tr>
<td>Configuration and Maintenance</td>
<td>Datalogic DXU for device configuration and firmware upgrade from PC</td>
</tr>
<tr>
<td>Development</td>
<td>Java and Xamarin SDK available</td>
</tr>
<tr>
<td>High Density Codes - 0.25 mm (10 mils)</td>
<td></td>
</tr>
<tr>
<td>---------------------------------------</td>
<td></td>
</tr>
<tr>
<td><strong>Code 39</strong></td>
<td></td>
</tr>
<tr>
<td><img src="image1" alt="Barcode Image" /></td>
<td></td>
</tr>
<tr>
<td>17162</td>
<td></td>
</tr>
<tr>
<td><strong>Interleaved 2/5</strong></td>
<td></td>
</tr>
<tr>
<td><img src="image2" alt="Barcode Image" /></td>
<td></td>
</tr>
<tr>
<td>0123456784</td>
<td></td>
</tr>
<tr>
<td><strong>Code 128</strong></td>
<td></td>
</tr>
<tr>
<td><img src="image3" alt="Barcode Image" /></td>
<td></td>
</tr>
<tr>
<td>test</td>
<td></td>
</tr>
<tr>
<td>EAN 13</td>
<td>80%</td>
</tr>
<tr>
<td>--------</td>
<td>-----</td>
</tr>
<tr>
<td><img src="image1.png" alt="EAN 13 Barcode" /></td>
<td><img src="image2.png" alt="EAN 8 Barcode" /></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>EAN 8</th>
<th>80%</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image3.png" alt="EAN 8 Barcode" /></td>
<td></td>
</tr>
</tbody>
</table>
Medium Density Codes - 0.38 mm (15 mils)

**Code 39**

![Code 39 barcode image](image)

17162

**Interleaved 2/5**

![Interleaved 2/5 barcode image](image)

0123456784

**Code 128**

![Code 128 barcode image](image)

test
Medium Density Codes (continued) - 0.38 mm (15 mils)

100%

EAN 13

8 012345 000012

100%

EAN 8

6450 9723
### Low Density Codes - 0.50 mm (20 mils)

<table>
<thead>
<tr>
<th>Code</th>
<th>Data</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Code 39</strong></td>
<td><img src="code39.png" alt="" /></td>
</tr>
<tr>
<td><strong>Interleaved 2/5</strong></td>
<td><img src="interleaved25.png" alt="" /></td>
</tr>
<tr>
<td><strong>Code 128</strong></td>
<td><img src="code128.png" alt="" /></td>
</tr>
</tbody>
</table>
Low Density Codes (continued) - 0.50 mm (20 mils)

120%
EAN 13

8 012345 000012

120%
EAN 8

6450 9723
## 2D Codes

### Datamatrix ECC200

![Datamatrix ECC200 Example](image)

### Inverse Datamatrix ECC200

![Inverse Datamatrix ECC200 Example](image)
Cleaning

Periodically clean the Memor 10 Healthcare device and the docks using a soft cloth slightly dampened with only water, or one of the following allowed cleaning agents:

- Sani-Cloth® HB, Sani-Cloth® Plus,
- Super Sani-Cloth®
- Hepacide Quat II
- Alcohol Wipes 70%
- CaviWipesTM
- Virex® 256
- 409® Glass and Surface Cleaner
- Windex®
- Clorox® Bleach
- 100% Gentle dish soap and water.

Do not use any other cleaning agents (e.g. different alcohol, abrasive or corrosive products, solvents) or abrasive pads to clean the device. Do not spray or pour liquids directly onto the device. The device is IP65 waterproof.
Ergonomic Recommendations

In order to avoid or minimize the potential risk of ergonomic injury follow the recommendations below. Consult with your local Health & Safety Manager to ensure that you are adhering to your company’s safety programs to prevent employee injury.

- Reduce or eliminate repetitive motion
- Maintain a natural position
- Reduce or eliminate excessive force
- Keep objects that are used frequently within easy reach
- Perform tasks at correct heights
- Reduce or eliminate vibration
- Reduce or eliminate direct pressure
- Provide adjustable workstations
- Provide adequate clearance
- Provide a suitable working environment
- Improve work procedures.
Safety and Regulatory Information

Read this manual carefully before performing any type of connection to the Memor 10 PDA.

The user is responsible for any damage caused by incorrect use of the equipment or by inobservance of the indication supplied in this manual.

General Safety Rules

- Before using the device and the battery pack, read carefully the chapter Battery on page 14.
- Use only the components and accessories supplied by the manufacturer for the specific Memor 10 being used.
- Do not attempt to disassemble the Memor 10 PDA, as it does not contain parts that can be repaired by the user. Any tampering will invalidate the warranty.
- When replacing the battery pack or at the end of the operative life of the Memor 10 PDA, disposal must be performed in compliance with the laws in force in your jurisdiction.
- Do not submerge the Memor 10 in liquid products.
- For further information or support, refer to this manual and to the Datalogic web site: www.datalogic.com.
Safety and Regulatory Information

Power Supply

The device is intended to be supplied by a self-contained rechargeable Lithium Ion battery pack (UL listed LPS/SELV power source) and/or by UL Listed/CSA Certified Power Unit LPS/SELV power source which supplies power directly to the unit via the TYPE-C USB connector of the cable. The device could be also used with Certified Accessories (Dock/Cradle) which supply Wireless power. The Dock/Cradle accessories are intended to be supplied by a UL Listed/CSA Certified Power Unit LPS/SELV which supplies power via the power connector of the cable.

Any changes or modifications to equipment, not expressly approved by Datalogic could void the user's authority to operate the equipment.

Connection through the cable complies to USB Type-C standard.
The adapter must be installed near the equipment and must be easily accessible.
The device must operate at an ambient temperature between -20 - 50° C.

LED Class

LED illuminator integrated in the imager engine is classified as ‘EXEMPT RISK GROUP” according to IEC62471.

Audio Safety

To prevent possible hearing damage, do not listen at high volume levels for long periods.
Marking and European Economic Area (EEA)

In radio systems configured with mobile computers and access points, the frequencies to be used must be allowed by the spectrum authorities of the specific country in which the installation takes place. Be absolutely sure that the system frequencies are correctly set to be compliant with the spectrum requirements of the country. The Radio modules used in this product automatically adapt to the frequencies set by the system and do not require any parameter settings.

Statement of Compliance

Hereby, Datalogic S.r.l. declares that the radio equipment type Memor 10 is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: www.datalogic.com.

BG


ES

Por la presente, Datalogic S.r.l. declara que el tipo de equipo radioeléctrico Memor 10 es conforme con la Directiva 2014/53/UE. El texto completo de la declaración UE de conformidad está disponible en la dirección Internet siguiente: www.datalogic.com.
Hereby, Datalogic S.r.l. declares that the radio equipment type Memor 10 is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: www.datalogic.com.

IT


LV


LT


HU


MT

Safety and Regulatory Information

**PL**

**PT**
O(a) abaixo assinado(a) Datalogic S.r.l. declara que o presente tipo de equipamento de rádio Memor 10 está em conformidade com a Diretiva 2014/53/UE. O texto integral da declaração de conformidade está disponível no seguinte endereço de Internet: www.datalogic.com.

**RO**

**SK**
Datalogic S.r.l. týmto vyhlasuje, že rádiové zariadenie typu Memor 10 WWAN je v súlade so smernicou 2014/53/EÚ. Úplné EÚ vyhlasenie o zhode je k dispozícii na tejto internetovej adrese: www.datalogic.com.

**SL**

**FI**
Datalogic S.r.l. vakuuttaa, että radiolaitetyyppi Memor 10 WWAN on direktiivin 2014/53/EU mukainen.

SV

NBTC Statement
เครื่องโทรคมนาคมและอุปกรณ์นี้ มีความสอดคล้องตามข้อกำหนดของ กทช.
This telecommunication equipment is in compliance with NTC requirements.
Restrictions of use in all EU Countries. This device is restricted to indoor use when operated in the 5.15 to 5.25 GHz frequency range.

**ENGLISH**

Contact the competent authority responsible for the management of radio frequency devices of your country to verify any possible restrictions or licenses required.

**ITALIANO**

Contatta l'autorità competente per la gestione degli apparati a radio frequenza del tuo paese, per verificare eventuali restrizioni o licenze.
FRANÇAIS
Contactez l'autorité compétente en la gestion des appareils à radio fréquence de votre pays pour vérifier d'éventuelles restrictions ou licences.

DEUTSCH
Wenden Sie sich an die für Radiofrequenzgeräte zuständige Behörde Ihres Landes, um zu prüfen ob es Einschränkungen gibt, oder eine Lizenz erforderlich ist.

ESPAÑOL
Contacta la autoridad competente para la gestión de los dispositivos de radio frecuencia de tu país, para verificar cualesquiera restricciones o licencias posibles requerida.
This device has been tested and found to comply with the limits pursuant to EN 303417. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment causes harmful interference to other electronic equipments, which can be determined by turning the equipment OFF and ON, the user is encouraged to correct the interference with one or more of the following measures:

- Reorient or relocate the equipment
- Increase the distance

To prevent the temperature from getting too high, don't place any metal objects between the TX surface and the RX surface.
# Radio Type Description

## Frequency Maximum Output Power

<table>
<thead>
<tr>
<th>Radio Technology</th>
<th>Transmit Frequency</th>
<th>Transmit Power</th>
<th>Receive Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>GSM 900</td>
<td>880 MHz to 915 MHz</td>
<td>GSM/GPRS:32.2 dBm EDGE:24.7 dBm</td>
<td>925 MHz to 960 MHz</td>
</tr>
<tr>
<td>GSM 1800</td>
<td>1710 MHz to 1785 MHz</td>
<td>GSM/GPRS:29.7 dBm EDGE:23.6 dBm</td>
<td>1805 MHz to 1880 MHz</td>
</tr>
<tr>
<td>WCDMA band I</td>
<td>1920 MHz to 1980 MHz</td>
<td>22.5 dBm</td>
<td>2110 MHz to 2170 MHz</td>
</tr>
<tr>
<td>WCDMA band VIII</td>
<td>880 MHz to 915 MHz</td>
<td>22.83 dBm</td>
<td>935 MHz to 960 MHz</td>
</tr>
<tr>
<td>LTE FDD1</td>
<td>1920 MHz to 1980 MHz</td>
<td>22.65 dBm</td>
<td>2110 MHz to 2170 MHz</td>
</tr>
<tr>
<td>LTE FDD3</td>
<td>1710 MHz to 1785 MHz</td>
<td>22.97 dBm</td>
<td>1805 MHz to 1880 MHz</td>
</tr>
<tr>
<td>LTE FDD7</td>
<td>2500 MHz to 2570 MHz</td>
<td>22.96 dBm</td>
<td>2620 MHz to 2690 MHz</td>
</tr>
<tr>
<td>LTE FDD8</td>
<td>880 MHz to 915 MHz</td>
<td>23.21 dBm</td>
<td>925 MHz to 960 MHz</td>
</tr>
<tr>
<td>LTE FDD20</td>
<td>832 MHz to 862 MHz</td>
<td>22.82 dBm</td>
<td>791 MHz to 821 MHz</td>
</tr>
<tr>
<td>LTE FDD28</td>
<td>703 MHz to 748 MHz</td>
<td>22.75 dBm</td>
<td>758 MHz to 803 MHz</td>
</tr>
<tr>
<td>Radio Technology</td>
<td>Transmit Frequency</td>
<td>Transmit Power</td>
<td>Receive Frequency</td>
</tr>
<tr>
<td>------------------</td>
<td>-------------------</td>
<td>---------------</td>
<td>------------------</td>
</tr>
<tr>
<td>LTETDD38</td>
<td>2570 MHz to 2620 MHz</td>
<td>22.69 dBm</td>
<td>2570 MHz to 2620 MHz</td>
</tr>
<tr>
<td>LTETDD40</td>
<td>23 MHz to 2400MHz</td>
<td>22.64 dBm</td>
<td>2300 MHz to 2400 MHz</td>
</tr>
<tr>
<td>BT4.2</td>
<td>2402 MHz to 2480 MHz</td>
<td>9.62 dBm</td>
<td>2402 MHz to 2480 MHz</td>
</tr>
<tr>
<td>BLE</td>
<td>2402 MHz to 2480 MHz</td>
<td>4.85 dBm</td>
<td>2402 MHz to 2480 MHz</td>
</tr>
<tr>
<td>2.4G Wi-Fi</td>
<td>2412 MHz to 2472 MHz</td>
<td>16.85 dBm</td>
<td>2412 MHz to 2472 MHz</td>
</tr>
<tr>
<td>SG Wi-Fi</td>
<td>5180 MHz to 5320 MHz</td>
<td>17.49 dBm</td>
<td>5180 MHz to 5320 MHz</td>
</tr>
<tr>
<td>SG Wi-Fi</td>
<td>5500 MHz to 5700 MHz</td>
<td>18.22 dBm</td>
<td>5500 MHz to 5700 MHz</td>
</tr>
<tr>
<td>NFC</td>
<td>13.56 MHz</td>
<td>/</td>
<td>13.56 MHz</td>
</tr>
<tr>
<td>GPS</td>
<td>/</td>
<td>/</td>
<td>1575.42 MHz</td>
</tr>
<tr>
<td>GLONASS</td>
<td>/</td>
<td>/</td>
<td>1589.74 MHz</td>
</tr>
<tr>
<td>BEIDOU</td>
<td>/</td>
<td>/</td>
<td>1561.098 MHz</td>
</tr>
<tr>
<td>WLCRX</td>
<td>/</td>
<td>/</td>
<td>119 KHz to 140 KHz</td>
</tr>
</tbody>
</table>
FCC Compliance

NOTICE:
This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference.
(2) This device must accept any interference received, including interference that may cause undesired operation.

FCC ID: U4GDL35US

NOTE: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
Consult the dealer or an experienced radio/TV technician for help.

**Body-worn Operation**

This device was tested for typical body-worn operations. To comply with RF exposure requirements, a minimum separation distance of 1.0 cm must be maintained between the user’s body and the handset, including the antenna. Third-party belt-clips, holsters, and similar accessories used by this device should not contain any metallic components. Body-worn accessories that do not meet these requirements may not comply with RF exposure requirements and should be avoided.

**Specific Absorption Rate (SAR) information:**

This wireless phone meets the government's requirements for exposure to radio waves. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons regardless of age or health.

**RF Exposure Information and Statement:**

This device was tested for handheld and body-worn conditions, according to international Standards covering human exposure to electromagnetic fields from radio devices. The SAR limit recommended by the Council of the European Union is 2.0W/kg for trunk/head as averaged over any 10g tissue according to the EN 50360:2017 and EN 50566:2017. The Memor 10 has also been tested against this SAR limit. The highest SAR value reported under this standard during product certification for use at the ear is 0.514W/kg and when properly worn on the body is 1.461W/kg. This device was tested for typical body-worn operations. To maintain compliance with the RF exposure requirements in Europe, use accessories that
maintain a 5mm separation distance between the user's body and the handset, including the antenna. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of body-worn accessories that do not meet these requirements may not comply with RF exposure requirements and should be avoided.

**FCC RF Exposure Information and Statement:**

The SAR limit of USA (FCC) is 1.6 W/kg averaged over one gram of tissue. Device types: U4GDL35US has also been tested against this SAR limit. The highest SAR value reported under this standard during product certification for use at the ear is 0.801W/kg and when properly worn on the body is 1.172W/kg and as hotspot is 1.283W/kg. This device was tested for typical body-worn operations with the back of the handset kept 1cm from the body. To maintain compliance with FCC RF exposure requirements, use accessories that maintain a 1cm separation distance between the user's body and the back of the handset. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided.

The device for operation in the band 5150-5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems.

In radio systems configured with mobile computers and access points, the frequencies to be used must be allowed by the spectrum authorities of the specific country in which the installation takes place. Be absolutely sure that the system frequencies are correctly set to be compliant with the spectrum requirements of the country. The Radio modules used in this product automatically adapt to the frequencies set by the system and do not require any parameter settings.
**ISED Compliance**

**NOTICE:**

This device complies with Industry Canada licence-exempt RSS standard(s).

Operation is subject to the following two conditions:
(1) this device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.

**CAUTION:**

(i) the device for operation in the band 5150-5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems;

(ii) high-power radars are allocated as primary users (i.e. priority users) of the bands 5250-5350MHz and 5650-5850 MHz and that these radars could cause interference and/or damage to LE-LAN devices.

The highest SAR value reported under this standard during product certification for use at the ear is 0.801W/kg and when properly worn on the body is 1.148W/kg ans as hotspot is 1.283W/kg.

**ISED Radiation Exposure Statement**

This device is compliant with SAR for general population/uncontrolled exposure limits in RSS-102 and has been tested in accordance with the measurement methods and procedures specified in IEEE 1528 and IEC 62209. This equipment should be installed and operated with a minimum distance of 0.39 in(10mm) between the radiator and you body. This device and its
antennas must not be co-located or operated in conjunction with and other antenna or transmitter.

Cet appareil est conforme aux limites d'exposition DAS incontrôlée pour la population générale de la norme CNR-102 Innovation. Scinces et Développement économique Canada et a été testé en conformité avec les méthodes de mesure de procédures spécifiées dans IEEE 1528 et IEC 62209. Cet appareil doit être installé et utilisé avec une distance minimale de 10mm entre l'émetteur et votre corps. Cet appareil et sa ou ses antennes ne doivent pas être co-localisés ou fonctionner en conjonction avec tout autre antenne ou transmetteur.
Waste Electrical and Electronic Equipment (WEEE)

Information for the user

At the end of its useful life, the product marked with the crossed out wheeled wastebin must be disposed of separately from urban waste. For more detailed information about disposal, contact the supplier that provided you with the product in question or consult the dedicated section at the website http://www.datalogic.com.

Informazione per gli utenti

L’apparecchiatura che riporta il simbolo del bidone barrato deve essere smaltita, alla fine della sua vita utile, separatamente dai rifiuti urbani.


Information aux utilisateurs

Au terme de sa vie utile, le produit qui porte le symbole d’un caisson à ordures barré ne doit pas être éliminé avec les déchets urbains.

Pour obtenir des informations complémentaires concernant l’élimination, veuillez contacter le fournisseur auprès duquel vous avez acheté le produit ou consulter la section consacrée au site Web http://www.datalogic.com.
Información para el usuario

Al final de su vida útil, el producto marcado con un simbolo de contenedor de basura móvil tachado no debe eliminarse junto a los desechos urbanos.

Para obtener una información más detallada sobre la eliminación, por favor, póngase en contacto con el proveedor donde lo compró o consulte la sección dedicada en el Web site http://www.datalogic.com.

Benutzerinformation bezüglich


Support Through the Website

Datalogic provides several services as well as technical support through its website. Log on to www.datalogic.com and click on the SUPPORT link which gives you access to:

**Downloads** by selecting your product model from the dropdown list in the Search by Product field for specific Data Sheets, Manuals, Software & Utilities, and Drawings;

**Repair Program** for On-Line Return Material Authorizations (RMAs) plus Repair Center contact information;

**Customer Service** containing details about Maintenance Agreements;

**Technical Support** through email or phone.

Reference Documentation

For further information regarding Memor 10 refer to the SDK Help on-line.

Warranty Terms and Conditions

The warranty period is 1 year for the device and 90 days for consumables (e.g. battery, power supply, cable etc.) from date of purchase at our company.
**Access Point**

A device that provides transparent access between Ethernet wired networks and IEEE 802.11 interoperable radio-equipped mobile units. Hand-held mobile computers, PDAs or other devices equipped with radio cards, communicate with wired networks using Access Points (AP). The mobile unit (mobile computer) may roam among the APs in the same subnet while maintaining a continuous, seamless connection to the wired network.

**ASCII**

American Standard Code for Information Interchange. A 7 bit-plus-parity code representing 128 letters, numerals, punctuation marks and control characters. It is a standard data transmission code in the U.S.

**Barcode**

A pattern of variable-width bars and spaces which represents numeric or alphanumerical data in binary form. The general format of a barcode symbol consists of a leading margin, start character, data or message character, check character (if any), stop character, and trailing margin. Within this framework, each recognizable symbology uses its own unique format.
Glossary

**Bit**
Binary digit. One bit is the basic unit of binary information. Generally, eight consecutive bits compose one byte of data. The pattern of 0 and 1 values within the byte determines its meaning.

**Bluetooth®**
A standard radio technology using a proprietary protocol. The onboard Bluetooth® module in the device is compatible with the 2.1 protocol with Enhanced Data Rate (EDR).

**Boot**
The process a computer goes through when it starts. During boot, the computer can run self-diagnostic tests and configure hardware and software.

**Byte**
On an addressable boundary, eight adjacent binary digits (0 and 1) combined in a pattern to represent a specific character or numeric value. Bits are numbered from the right, 0 through 7, with bit 0 the low-order bit. One byte in memory can be used to store one ASCII character.

**CDRH**
Center for Devices and Radiological Health. A federal agency responsible for regulating laser product safety. This agency specifies various laser operation classes based on power output during operation.

**Character**
A pattern of bars and spaces which either directly represents data or indicates a control function, such as a number, letter, punctuation mark, or communications control contained in a message.
Decode
To recognize a barcode symbology (e.g., Codabar, Code 128, Code 3 of 9, UPC/EAN, etc.) and convert the content of the barcode scanned from a visual pattern into electronic data.

Density (Barcode Density)
The number of characters represented per unit of measurement (e.g., characters per inch).

Depth of Field (DOF)
The portion of a scene that appears acceptably sharp in the image. Although a lens can precisely focus at only one distance, the decrease in sharpness is gradual on each side of the focused distance, so that within the DOF, the unsharpness is imperceptible under normal viewing conditions.

Dock
A dock is used for charging the terminal battery and for communicating with a host computer, and provides a storage place for the terminal when not in use.

ESD
Electro-Static Discharge

Ethernet
The standard local area network (LAN) access method. A reference to "LAN", "LAN connection" or "network card" automatically implies Ethernet. Defined by the IEEE as the 802.3 standard, Ethernet is used to connect computers in a company or home network as well as to connect a single computer to a cable modem or DSL modem for Internet access.
Firmware
A software program or set of instructions programmed on a hardware device. It provides the necessary instructions for how the device communicates with the other computer hardware. Firmware is typically stored in the flash ROM of a hardware device. While ROM is "read-only memory," flash ROM can be erased and rewritten because it is actually a type of flash memory.

Flash Memory
Non-volatile memory for storing application and configuration files.

GSM
Global System for Mobile communication. It is a standard for digital cellular communications, currently used around the world on as many as seven bands.

Host
A computer that serves other mobile computers in a network, providing services such as network control, database access, special programs, supervisory programs, or programming languages.

IEC
International Electrotechnical Commission. This international agency regulates laser safety by specifying various laser operation classes based on power output during operation.

IEEE 802.11
A set of standards carrying out wireless local area network (WLAN) computer communication in the 2.4, 3.6 and 5 GHz frequency bands. They are created and maintained by the IEEE LAN/MAN Standards Committee.
**IP**

Internet Protocol. The IP part of the TCP/IP communications protocol. IP implements the network layer (layer 3) of the protocol, which contains a network address and is used to route a message to a different network or subnetwork. IP accepts "packets" from the layer 4 transport protocol (TCP or UDP), adds its own header to it and delivers a "datagram" to the layer 2 data link protocol. It may also break the packet into fragments to support the maximum transmission unit (MTU) of the network.

**IP Address**

(Internet Protocol address) The address of a computer attached to an IP network. Every client and server station must have a unique IP address. A 32-bit address used by a computer on a IP network. Client workstations have either a permanent address or one that is dynamically assigned to them each session. IP addresses are written as four sets of numbers separated by periods; for example, 204.171.64.2.

**LAN**

Local area network. A radio network that supports data communication within a local area, such as within a warehouse of building.

**Laser**

Light Amplification by Stimulated Emission of Radiation. The laser is an intense light source. Light from a laser is all the same frequency, unlike the output of an incandescent bulb. Laser light is typically coherent and has a high energy density.
Glossary

**Laser Diode**
A gallium-arsenide semiconductor type of laser connected to a power source to generate a laser beam. This laser type is a compact source of coherent light.

**Light Emitting Diode (LED)**
A low power electronic light source commonly used as an indicator light. It uses less power than an incandescent light bulb but more than a Liquid Crystal Display (LCD).

**Liquid Crystal Display (LCD)**
A display that uses liquid crystal sealed between two glass plates. The crystals are excited by precise electrical charges, causing them to reflect light outside according to their bias. They use little electricity and react relatively quickly. They require external light to reflect their information to the user.

**MIL**
1 mil = 1 thousandth of an inch.

**Pairing**
A Bluetooth@ pairing occurs when two Bluetooth@ devices agree to communicate with each other and establish a connection.

**Parameter**
A variable that can have different values assigned to it.

**RAM**
Random Access memory. Data in RAM can be accessed in random order, and quickly written and read.
Resolution
The narrowest element dimension which is distinguished by a particular reading device or printed with a particular device or method.

RF
Radio Frequency.

ROM
Read-Only Memory. Data stored in ROM cannot be changed or removed.

Scanner
An electronic device used to scan bar code symbols and produce a digitized pattern that corresponds to the bars and spaces of the symbol. Its three main components are:
- Light source (laser or photoelectric cell) - illuminates a bar code.
- Photodetector - registers the difference in reflected light (more light reflected from spaces).
- Signal conditioning circuit - transforms optical detector output into a digitized bar pattern.

SDK
Software Development Kit.

Subnet
A subset of nodes on a network that are serviced by the same router.
Glossary

**Symbol**
A scannable unit that encodes data within the conventions of a certain symbology, usually including start/stop characters, quiet zones, data characters and check characters.

**Symbology**
The structural rules and conventions for representing data within a particular bar code type (e.g. UPC/EAN, Code 39, PDF417, etc.).

**USB**
Universal Serial Bus. Type of serial bus that allows peripheral devices (disks, modems, printers, digitizers, data gloves, etc.) to be easily connected to a computer. A "plug-and-play" interface, it allows a device to be added without an adapter card and without rebooting the computer (the latter is known as hot-plugging). The USB standard, developed by several major computer and telecommunications companies, supports data-transfer speeds up to 12 megabits per second, multiple data streams, and up to 127 peripherals.

**Visible Laser Diode (VLD)**
A solid state device which produces visible laser light.

**WLAN**
A Wireless Local Area Network links devices via a wireless distribution method (typically spread-spectrum or OFDM radio), and usually provides a connection through an access point to the wider internet. This gives users the mobility to move around within a local coverage area and still be connected to the network.

**WPAN**
A Wireless Personal Area Network is a personal area network - a network for interconnecting devices centered around an individual
person's workspace - in which the connections are wireless. Typically, a wireless personal area network uses some technology that permits communication within about 10 meters - in other words, a very short range.

**WWAN**

Stands for "Wide Area Network." It is similar to a Local Area Network (LAN), but it is not limited to a single location and it uses Mobile telecommunication cellular network technologies such as UMTS, GPRS, CDMA2000, GSM, CDPD, Mobitex, HSDPA or 3G to transfer data. WWAN connectivity allows a user with a laptop and a WWAN card to surf the web, check email, or connect to a Virtual Private Network (VPN) from anywhere within the regional boundaries of cellular service.