

TROUBLESHOOTING

Problem	Solution
Unit will not start.	<ul style="list-style-type: none"> • Check battery installation. • Check battery charging requirements. • Check that lock off is fully pushed down prior to moving main trigger.
Unit shuts down in use.	<ul style="list-style-type: none"> • Charge battery. • Unit is being forced. Restart and apply less pressure.
Battery won't charge.	<ul style="list-style-type: none"> • Insert battery into charger until red charging light illuminates. Charge up to 8 hours if battery is totally drained. • Plug charger into a working outlet. Refer to Important Charging Notes for more details. • Check current at receptacle by plugging an appliance. • Check to see if receptacle is connected to a light switch which turns power off when you turn out the lights. • Move charger and appliance to a surrounding air temperature of above 40 °F (4.5 °C) or below 105 °F (40.5 °C).
Bar / Chain overheated.	<ul style="list-style-type: none"> • Refer to "adjusting chain tension" section. • Refer to "chain oiling" section.
Chain is loose.	<ul style="list-style-type: none"> • Refer to "adjusting chain tension" section.
Poor cut quality.	<ul style="list-style-type: none"> • Refer to "adjusting chain tension" section. Note: Excessive tension leads to excessive wear and reduction in life of bar & chain. Lubricate before each cut. Refer to "replacing the chain" section.
Unit runs but does not cut.	<ul style="list-style-type: none"> • Chain could be installed backwards. Refer to sections for installing and removing chain.
Unit does not oil.	<ul style="list-style-type: none"> • Refill oil reservoir. • Clean guide bar, sprocket and sprocket cover. Refer to "care and maintenance" section.